



Andersen Pet Lodge Quarantine Facility

Andersen Boarding Facility

Andersen AFB, Guam

Telephone: (671) 366-5020

http://www.36fss.com/pet_lodge.html

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ANIMAL QUARANTINE STATION LOCATION AND CONTACT INFORMATION

Telephone Number: (671) 366-5020

Fax: (671) 366-5021

PET VISITING HOURS

Monday - Sunday

11:00 am to 4:30 pm

PET RELEASES

Monday through Friday

11:00 am – 4:30 pm



HAFADA

Guam is a rabies free territory. Guam's quarantine law is designed to protect residents and pets from potentially serious health problems associated with the presence and spread of rabies. Success of the quarantine program is dependent on maintaining isolation of your pet from other animals for the required quarantine period.

We are proud of our record of pet health and animal care. Our trained animal caretakers are concerned about the animals in their charge, and are available to help ease the transition to your new home in Guam. Experienced and knowledgeable people at the Andersen Boarding Facility are available by letter, fax, or telephone to assist you with any additional information you may need.

PLANNING YOUR PET'S MOVE

Your local veterinarian can help you with the pre-arrival requirements prior to your move.

Determine If Your Pet Should Move to Guam

Very old, very young (less than 9 weeks of age), chronically ill, or debilitated animals should not be shipped to quarantine. Pregnant animals, past 45 days gestations, are prohibited entry into Guam. Owners with pets that experience difficulties during hot periods should use caution whenever shipping pets to Guam. High temperatures associated with high humidity usually peak during May through October.

Persons importing pets into Guam do so at their own risk. The owner assumes all liability by presenting the animal for quarantine.

IMPORTANT: To qualify for the 5 days or less or 120-day quarantine period, all general and specific pre- and post-arrival requirements must be met. Owners are responsible to ensure that all documents are in order and all

requirements are met. Deficiencies in any of the requirements will result in 120-day quarantine period at the owner's expense.

General Pre-Arrival Requirements

In order to bring your pet to Guam you must have an entry permit. To get the permit you must have the following items:

• **Submit a completed entry permit application. There is a \$65.00 fee. Send a certified check or money order (payable to the Treasurer of Guam) to: Department of Agriculture, 163 Dairy Road, Mangilao, Guam 96932.**

Note: The number for the animal shelter in Yigo is: (671)-653-2474/6717.

The number for the Animal Control & Quarantine {Guam Department of Agriculture-Animal Health Division} is **(671)-734-3942/3943 or 734-3950.**

Please also verify the requirements below if they are still accurate:

- Health certificate issued and dated no more than **10 days** before shipment of the pet.
- Rabies Vaccination Certificate dated no less than 30 days and no more than one year prior to shipment.
- Certificate of immunization against distemper, hepatitis, leptospirosis, parainfluenza, coronavirus, parvovirus, Bordetella bronchiseptica (kennel cough) for dogs; or feline distemper, pneumonitis, parvovirus, calicivirus, hepatitis, and herpes virus for cats.
- Confirmed reservation at an approved quarantine facility.

2. ELECTRONIC MICROCHIP

For 5 days or less quarantine qualifiers, it is the owner's responsibility to have the microchip implanted by a veterinarian and ensure the microchip number is recorded legibly on the serum sample submitted for the rabies testing. The microchip number must be included on the results of the rabies test.

3. VACCINATIONS

All dogs and cats entering Guam are required to be vaccinated for common infectious agents.

Rabies Vaccination:

All dogs and cats 90 days of age or older at the time of entry must be vaccinated against rabies with an approved inactivated rabies vaccine (listed in the most recent Compendium of Animal Rabies Control prepared by the National Association of State Public Health Veterinarians) within 12 months prior to arrival. **Rabies vaccination status is important in assigning the length of the quarantine period.**

- a. For 120-day quarantine: rabies vaccination within the previous 12 months with an approved monovalent inactivated rabies vaccine.
- b. For **5 days or less** quarantine see: Special Requirements to Qualify for **5 days or less** Quarantine.

Failure to comply with general pre-arrival requirements listed below may result in your pet being refused entry into Guam or placed in 120-day quarantine.

The owner, consignee, handler, or carrier shall pay all expenses including private veterinary examinations, vaccinations, microchip implantation, hospitalization, testing, medication, treatment, transportation, and returned shipments to shipper or consignor for animals failing to meet pre-arrival requirements.

Other Dog Vaccinations

Dogs 90 days of age or older at the time of arrival shall be vaccinated not less than **30 days** and not more than 180 days prior to arrival against:

- a. Canine distemper virus;
- b. Canine infectious hepatitis virus or canine adenovirus-2;
- c. Canine parvovirus;
- d. Canine parainfluenza virus;
- e. Bordetella bronchiseptica (kennel cough).
- f. Leptospirosis
- g. Corona virus

Heartworm Testing

Dogs 90 days of age or older at the time of arrival shall be tested for heartworms not more than 14 days prior to shipment to determine if monthly heartworm preventive medication can be safely administered. While in Guam, all dogs should remain on heartworm prevention on a monthly basis.

Other Cat Vaccinations

Cats 90 days of age or older at the time of arrival shall be vaccinated not less than ten days and not more than 180 days prior to arrival for:

- a. Feline panleukopenia virus (feline viral enteritis);
- b. Feline viral rhinotracheitis (feline herpesvirus-1);
- c. Feline calicivirus; and
- d. Chlamydia psittaci (pneumonitis).
- e. Hepatitis

Feline Leukemia (FELV) vaccination is recommended but optional.

For better protection, vaccination for common infectious agents 2-3 weeks prior to shipping is highly recommended.

Specific Requirements to Qualify for 30-day or less Quarantine

In addition to the general requirements, the following requirements are used to determine qualification for 30-day or less quarantine period.



30-DAY PRE-ARRIVAL REQUIREMENTS

1. A minimum of two (2) rabies vaccinations not less than 3 months apart with an approved monovalent inactivated rabies vaccine, or recombinant vaccine.

- a. The first vaccination shall not be given less than 3 months of age; except according to manufactures recommendations.
- b. The second or subsequent vaccination shall be given no less than **30 days** and no more than 12 months before arrival in Guam
- c. The name, serial or lot number, expiration date of the lot and date the vaccination was given must appear on the health certificate; and
- d. Information for the two most recent rabies vaccinations shall be recorded on the health certificate.

2. OIE-Fluorescent Antibody Serum Neutralization Test (OIE-FAVN test)

A rabies blood test (**requiring 1 to 3 ml. of serum**) to determine if dogs and cats have responded adequately to rabies vaccination is required prior to arrival **to qualify for the 5 days or less quarantine.**

- a. The OIE-FAVN test must be conducted no less than 90 days and no more than 12 months prior to arrival in Guam. A result of **0.5 I.U.** per milliliter of rabies antibodies or greater is required.
- b. A sample of whole blood cells must be submitted to the testing laboratory. Have your veterinarian submit a 1 to 3 milliliter heparinized or EDTA blood collection tube. The testing laboratory shall hold the blood sample until 120-days after arrival of your pet into Guam. The blood cells may be used at a later date for genetic analysis to confirm the identity of a dog or cat.

Meeting all general and pre-arrival requirements is an essential first step for qualifying for 5 days or less quarantine.



30-DAY POST-ARRIVAL REQUIREMENTS

OIE-Fluorescent Antibody Serum Neutralization Test (OIE-FAVN test)

- a. To qualify for **5 days or less** quarantine, a post-arrival rabies blood test (OIE-FAVN) is required. A result of 0.5 I.U. per milliliter of rabies antibodies or greater is required. **IMPORTANT:** Only ONE post-arrival OIE-FAVN test is performed. Failure to meet required OIE-FAVN test will result in 120-day quarantine.
- b. Blood is not collected until payment for the 30-day qualification and testing fee is made. Owners are required to submit a signed consent form allowing the veterinarian clinic to sedate your pet, if necessary, to collect a blood sample. Blood collection from some dogs and cats can be very difficult without sedation. If no such signed consent is received, blood may not be obtained from your pet. Private veterinarians will be allowed to collect blood for OIE-FAVN testing only at the quarantine facility by appointment. Payment for services provided by private veterinarians is the responsibility of the owners.

PET ADMISSIONS

Pets move to Guam year round. The quarantine facility is operated seven days a week, 365 days a year.

Shipping Procedures

Pets enter Guam at the **Won Pat International Airport**. Upon arrival, the airline personnel will transport all dogs and cats directly to the Airport Animal Holding Facility.

Your pet will be received by Andersen Quarantine Facility staff member and then transported to our facility.

The Facility Manager will provide all necessary transportation for your pet during the quarantine period. You do not have to be present when your pet arrives. Label your pet's airline crate with the full names of owners and co-owners. Include complete local addresses and phone numbers to be used in case of emergency. Note that only the name (s) appearing on the Shipmaster'

Declaration will be recognized as legal owners of your pet.

Arrival Examination

Upon entry, all dogs and cats are given arrival examinations within **seventy-two (72)** hours to evaluate their general condition and are tested for internal parasites. A blood sample may be taken for rabies testing. If any conditions are noted that require care, you will be notified. During the first week after arrival, caretaker staff will be monitoring your pet closely. During this time, your pet may be bathed and groomed only in the kennel.

When parasite evaluations are completed and there is no indication of any infectious or contagious disease (usually 10 days), you will have access to a grooming station by appointments as described later in this brochure.

Airline Animal Crates

The airline crate that your dog arrives in will be kept outside of its kennel. Please remove it as soon as possible. Dog carriers remain if **veterinarians deem it is** necessary for your dog (s) well-being. **We are not responsible for any crates left at the Facility.** When you remove the crate, you must stop at the Front Desk to sign it out. Airline crates for cats are kept inside your cat's kennel.

CARE OF YOUR PET

If you have any questions or concerns about procedures or your pet, check with the facility management via email to chumporn.velte@us.af.mil or contact staff at (671)366-5020. If you cannot contact anyone at the Pet Lodge, please email to syomi.dodd@us.af.mil.

Co-Owners

Listed owners (from **Shipmaster's Declaration**) and designated co-owners are responsible for shipping, fee payment, health care, and removal of pets at the end of the quarantine.



- Co-owners have the same responsibilities and duties as owners and can act in the owner's behalf.
- Co-owners must be listed on the Pet Owner Statement.
- Registered visitors do not have the authority to act on behalf of the owner

Animal Medical Care

You are responsible for your pet's health while in quarantine. When visiting, it is helpful to check for ticks (dogs), skin or ear problems, or any other abnormality that may indicate a potential medical concern. In addition animal caretakers will alert the veterinary staff directly of any health problems.

If you believe a problem exists, submit a written request for a veterinary check by Andersen's veterinarian:

- All examination requests are attended to the following morning (except in emergencies).
- Provide all owner and pet information and describe the condition you wish checked as clearly as possible.
- For minor problems, treatment may be initiated following examination unless you specify otherwise.
- Results of the exam and associated charges, if any, can be obtained by visiting or by phone.

Animal Hospital

Please notify the staff at the Front Desk regarding any changes in your home or work telephone numbers and addresses. We know that you want to be reached quickly in case of an emergency or if there is a concern about your pet.

Medication

If you provide medication for your pet, it must be in a plastic bottle. Pills must be sized to the proper dosage. Please label medication containers with your last name, pet's entry date and kennel number. Feeding instructions, changes in feeding instructions, food, medications and medication instructions must be submitted in writing at the Front Desk.

Please notify the facility staff if you administer any medications to your pet.

Protect Your Pet from Heartworm

Heartworm disease is a serious consequence for dogs not on monthly preventive medicine while in Guam. Dog owners are required to have their pets tested prior to entry into the area. We recommend that owners administer monthly heartworm medication themselves.

Feeding Your Pet

Your pet will be fed a nutritionally complete and balanced commercial dry dog or cat food formulated for adults. Food consumption is closely monitored and dogs and cats are weighed at least once a month to determine if food intake is optimal.

If your pet will not eat quarantine provided food or requires a special diet, you are required to supply the food and feeding instructions. Owners should provide puppy or kitten food for young animals.

No adjustment of quarantine fees will be made for those supplying special food to their animals. Food containers must be individually labeled with your last name and kennel number in black, indelible ink.

If you are supplying dry food, it must be submitted in a secure vermin-proof heavy plastic or metal container, with a tightly fitting cover, and be large enough to hold the entire amount of food supplied.

A staff member or caretaker will notify you if your pet has problems with the diet during quarantine.



Complete Care

- Owners or designated co-owners may accept the responsibility for feeding, cleaning, health monitoring, medicating and grooming their pets during quarantine.

Owners are responsible for grooming their own pets. Please make your grooming appointments early since grooming station space is limited.

Appointments must be scheduled at least one day in advance at the front desk or call 366-5020 before 9:00 a.m. or after 11:00 a.m.

- Grooming hours are by appointment only and scheduled with the front desk staff.
- Grooming stations have tubs, warm water, electrical outlets and a holding cage.
- Quarantine staff must walk dogs, by leash, to and from the grooming station. Dogs must be under control and walked by the shortest route. Pet owner will not be permitted to walk dogs while within the quarantine area.
- Dogs may be bathed within kennels at any time during afternoon visiting hours.



- Cat grooming, including bathing, is done in the kennel. Cats must not be removed from their assigned kennel. If you wish to bathe your cat, please bring your own supplies, including a bucket.
- Owners and groomers are responsible for the proper handling of pets during the grooming period and when walking to and from the grooming station. In addition, owners are expected to maintain the grooming station in a tidy condition. Pick up all of the fur after grooming your animal. Revocation of grooming privileges may result if animals are not handled in accordance with rules or area is left dirty.

Visiting Your Pet

Visiting hours are daily from **11:00 am to 4:30 pm**.

- No one, including groomers, will be allowed to visit your pet without your registered permission on file.
- Authorized visitors must be 18 years or older. Minors are allowed to visit while accompanied by an owner or authorized visitor.
- **Please be prepared to present Animal Quarantine Facility-issued visitor pass and valid photo identification** (State driver's license, state or military ID or passport) **each time you visit our facility.**

Only authorized individuals may gain access to your pet.

FINANCIAL INFORMATION

Fee payment deadlines and policies

Quarantine Fees (due at the time your pet enters quarantine)

PET QUARANTINE/KENNEL FEES & CHARGES

Quarantine/Kennel Daily Fee

Cat.....\$14.00 and \$23.00 for two cats

Dog.....\$15.00 and \$25.00 for two dogs

Initial Quarantine (Airport Pickup plus up to 5 days).....\$225.00 per pet ****Note: \$225.00 does NOT include Gov Guam Off-Duty & Custom Fees**

*Additional fees assessed after the 5th day

Pet Drop-Off (Optional Service Available)\$150.00 per pet

*Fees are not adjustable. There is no discount for owners providing their own food or doing complete care.

Andersen Vet Clinic will provide the Blood Drawn Service if needed based on availability at No Cost, however pet owner must pay the following lab and shipping fees. Checks or Money Orders will be made payable to:

#1: \$40.00 Check or Money Order payable for "Physical/FAVN Test Lab fee to:

DOD Veterinary Food Analysis & Diagnostic Laboratory

2472 Schofield Road, Suite 2630

Ft Sam Houston, TX 78234-6232

Phone (210)295-43487; Fax (210)295-4612

#2: \$35.00 Check or Money Order payable to:

FEDEX for the "Shipping Fee" DOD Veterinary Food Analysis

Refunds

Fee refunds will be made only to the owners of animals that:

- are exported prior to completion of the quarantine period
- are hospitalized during the quarantine period for three days or more
- die during quarantine (for the remaining balance)
- make any type of overpayment

Refunds are not processed until the official release date. Thereafter, refund checks will be issued in ten days of release. It is important that we have a current address.

Please note:

- **Owners who abandon their pets in quarantine are still liable for all fees and charges accrued.**

PET RELEASE

Pets will be released after quarantine to owners, co-owners or properly designated representatives, such as intermediate handlers. Picture identification is required, and **all fees must be paid before release.**

- Bring picture identification
- Be sure to bring a suitable transport crate or leash for your pet on its release date.
- Persons to whom we may release your pet must be registered prior to the date of release.

SUMMARY OF ANDERSEN QUARANTINE FACILITY RULES

The following is a partial list of rules that owners and visitors are expected to comply with while on the quarantine grounds. Caretakers and management personnel will notify owners and visitor when they observe violation of quarantine rules. Each owner and visitor shall abide by all station rules and policies.

1. Any person who fails to present acceptable identification upon request may be denied admission.
2. While on the premises, please go directly to your kennel to avoid disturbing other pets.
3. For the health and safety of all persons and animals, all kennel doors must be properly latched and doors completely closed in order to prevent escapes and injuries.
4. Please do not feed, handle or visit the pets of others unless you have received permission from the owner and this authorization is recorded at the Front Counter.
5. No one is allowed to leave dogs tied to the outside of the kennel.
6. Cats may not be removed from their kennel for any reason.
7. Minors may be admitted to the station only in the company of an authorized adult who shall be responsible for the minor's behavior and safety. Please restrict children from running, playing, behaving boisterously or putting fingers through the wire mesh.
8. Skateboards, skates of any type, bicycles, etc. are not allowed on the grounds.
9. The quarantine facility is a family-type environment. Please wear appropriate clothing while on the station grounds.
10. No other animals are allowed on the premise.
11. Consumption of alcoholic beverages is not allowed on the Animal Quarantine grounds.
12. Any person parking in a space designated as a disabled person parking space shall prominently display a disabled persons parking placard on the dashboard or visor, so that it is visible through the front windshield